AMAL COLLEGE OF ADVANCED STUDIES
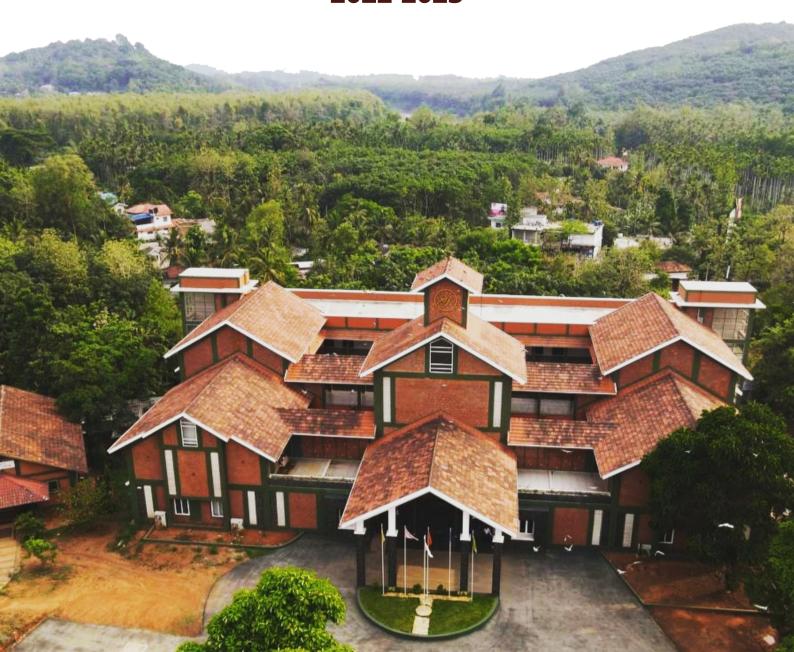
Myladi, Eranhimangad PO, Nilambur, Kerala – 679329
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FEEDBACK ANALYSIS REPORT

Student's Feedback on Academic Performance and Ambience of the Institution
2022-2023

AMAL COLLEGE OF ADVANCED STUDIES
MYLADI, ERANHIMANGAD PO, NILAMBUR - 679329

STUDENT'S FEEDBACK ON ACADEMIC PERFORMANCE AND AMBIENCE OF THE INSTITUTION FOR THE ACADEMINC YEAR 2022-23

Introduction

Stakeholder feedback is integral to ensuring quality higher education. Annually, Amal College conducts a comprehensive student feedback survey, collecting and analyzing data to compile a detailed report available on the website. The Internal Quality Assurance Cell (IQAC) meticulously reviews this feedback, initiating strategic actions for implementation in subsequent academic years, fostering continuous improvement and enriching the overall academic and institutional experience.

Methodology for Data Collection and Analysis

The survey questionnaire, featuring 15 qualitative statements on academic performance and institutional ambience, utilizes a five-point scale (4, 3, 2, 1, 0). Data is collected via the college ERP software, Embase, accessible through student logins. Students submit feedback electronically. The collected data undergoes rigorous analysis. The detailed analysis report is scrutinized by the Internal Quality Assurance Cell (IQAC), and the findings are disseminated to the college community through publication on the college website.

Analysis of Student Profile

The analysis presented below in Table 1 captures the diverse feedback from students who participated in the academic performance and institutional ambience survey for the year 2022-23. Their valuable input serves as a foundation for informed decisions, ensuring a holistic and enriching educational experience for all.

Variable	Category	Teacher's Count	Percentage
Category	General	52	4.6
	OBC	871	77.42
	SC	152	50.0
	ST	50	13.5
	Total	1125	100
Gender	Male	506	42.0
	Female	619	58.0
	Total	1125	100
Class	First Year	375	30.0
	Second Year	400	32.0
	Third Year	350	38.0
	Total	1125	100
Department	Department of Commerce and Management Studies	252	22.4
	Department of Computer Science	128	14.0
	Department of Economics	149	13.24
	Department of English	139	12.35
	Department of Mathematics & Physics	98	8.71
	Department of Psychology	142	12.62
	Department of Tourism and Hotel Management	217	19.28
	Total	1125	100

Interpretation

The profile of students participating in the academic performance and institutional ambience feedback for the academic year 2022-23 reveals a diverse representation. The majority comprises OBC students (77.42%), followed by SC (50%) and ST (13.5%). Gender distribution is relatively balanced, with 58% females and 42% males. Across academic classes, participation is spread among First Year (30%), Second Year (32%), and Third Year (38%) students. Department-wise, there is varied representation, with Commerce and Management Studies (22.4%) and Tourism and Hotel Management (19.28%) prominently featured, reflecting a comprehensive feedback contribution from the student body.

Analysis of Student feedback

The analysis of student feedback on academic performance and the institutional ambience at Amal College of Advanced Studies for the year 2022-23 involved 15 statements rated on a scale from excellent to very poor. With corresponding scores 4,3,2,1 and 0, the data underwent a percentage analysis. Table 2 presents the analysis results of feedback on academic performance, while Table 3 illustrates the analysis findings of feedback regarding the institution's ambience.

Table 2: Student's Feedback on Academic Performance

Question statements	Excellent	Good	Satisfactory	Poor	Score
How would you rate the clarity of course objectives and expectations in your academic program?	653	452	19	1	3.56
Percentage	58%	40%	2%	0%	89%
How satisfied are you with the variety and relevance of the courses taught under the program?	613	469	40	3	3.50
Percentage	54%	42%	4%	0%	88%
To what extent did the instructors effectively communicate and engage in the learning process?	797	299	26	3	3.68
Percentage	71%	27%	2%	0%	92%
Rate the effectiveness of assessment methods in evaluating your understanding and application of course concepts.	651	451	20	3	3.56
Percentage	58%	40%	2%	0%	89%
How well were your queries and concerns addressed by the faculty and support staff?	599	495	24	7	3.50
Percentage	53%	44%	2%	1%	87%
Rate the overall quality of the feedback and grading process for your assignments and exams.	590	501	27	7	3.49
Percentage	52%	45%	2%	1%	87%
Rate the availability and effectiveness of academic support services, such as tutoring and mentoring.	675	402	42	6	3.55
Percentage	60%	36%	4%	1%	89%
How satisfied are you with the technology and digital tools used in your courses?	586	479	56	4	3.46
Percentage	52%	43%	5%	0%	0%
How likely are you to recommend your academic program to others based on your experience?	743	325	44	13	3.60
Percentage	66%	29%	4%	1%	0%
Overall Score	3.54		89%		3.54

Interpretation

The analysis of student feedback on academic performance at Amal College of Advanced Studies for the year 2022-23 provides comprehensive insights into various aspects of the educational experience. The respondents, representing a diverse perspective, offer valuable input on different facets of their academic journey.

Firstly, the majority of students positively rate the clarity of course objectives and expectations, with an impressive 89% overall satisfaction. This underscores the institution's success in articulating and communicating academic goals effectively. The survey also highlights a notable 88% satisfaction rate regarding the variety and relevance of courses offered. This signifies the institution's commitment to providing a diverse and meaningful curriculum that resonates with student needs.

In terms of instructor effectiveness, a substantial 92% express satisfaction with instructors' communication and engagement in the learning process. This emphasizes the importance of faculty-student interactions in fostering a dynamic and participative educational environment. The assessment methods receive a commendable 89% satisfaction rate, indicating that students perceive these methods as effective in evaluating their understanding and application of course concepts.

The analysis reveals a strong overall satisfaction with the support services, with an 87% satisfaction rate for the resolution of queries and concerns and a 89% satisfaction rate for the availability and effectiveness of academic support services. Moreover, the students express contentment (87%) with the feedback and grading process, showcasing the institution's commitment to transparent and constructive evaluation processes.

Regarding technology and digital tools, a noteworthy 89% satisfaction rate suggests that students find the utilized tools effective, contributing to a positive overall academic experience. Finally, the likelihood of recommending the academic program to others stands at 89%, reflecting a high level of student satisfaction and endorsement.

In conclusion, the analysis portrays a favorable academic landscape at Amal College, with students expressing contentment across various aspects of their educational journey. The constructive feedback offers valuable insights for continuous improvement, affirming the institution's commitment to providing a quality and enriching academic experience.

Table 3: Student's Feedback on Institution's Ambience

Question statements	Excellent	Good	Satisfactory	Poor	Score
How would you rate the cleanliness and maintenance of the campus facilities?	647	418	40	20	3.504
Percentage	58%	37%	4%	2%	88%
To what extent do you feel the institution promotes a positive and inclusive learning environment?	746	336	27	16	3.61066667
Percentage	66%	30%	2%	1%	90%
Rate the accessibility and availability of resources such as libraries, labs, and study spaces.	674	426	21	4	3.57333333
Percentage	60%	38%	2%	0%	89%
How satisfied are you with the campus security and safety measures implemented by the institution?	624	458	34	9	3.50844444
Percentage	55%	41%	3%	1%	88%
Rate the effectiveness of communication channels and information dissemination within the institution.	689	388	34	14	3.55733333
Percentage	61%	34%	3%	1%	89%
How well does the institution encourage and support extracurricular activities and student clubs?	577	488	46	13	3.44622222
Percentage	51%	43%	4%	1%	86%
Overall Score	3.53		88%		3.53

Interpretation

The analysis of student feedback on the institution's ambience at Amal College of Advanced Studies for 2022-23 reveals a favorable perspective on various aspects. Students express high satisfaction with the cleanliness and maintenance of campus facilities (88%) and the positive and inclusive learning environment promoted by the institution (90%). Additionally, positive feedback is noted for the accessibility and availability of resources (89%) and the effectiveness of communication channels (89%). However, there is room for improvement in areas such as satisfaction with campus security and safety measures (88%) and encouragement and support for extracurricular activities (86%). The overall score of 3.53 out of 4 reflects a generally positive ambience, providing valuable insights for further enhancement in specific areas.

Action Taken Report 2022-23

Based on the comprehensive analysis of student feedback on academic performance and the institution's ambience for the year 2022-23, the Internal Quality Assurance Cell (IQAC) of the college has outlined strategic actions for implementation in the upcoming academic years.

Enhanced Campus Security: Recognizing the importance of safety, the college will bolster security measures, conducting regular reviews and updates. This includes increased surveillance, improved lighting, and additional training for security personnel to create a safer campus environment.

Extracurricular Enrichment Programs: To address the desire for enhanced support for extracurricular activities, the college will introduce and promote diverse student clubs and activities. A structured framework for student participation and encouragement will be implemented to foster holistic development.

Communication Enhancement: Acknowledging the importance of effective communication channels, the institution will invest in technology and platforms to streamline communication. Regular updates, announcements, and information dissemination will be facilitated through various channels to ensure transparency and engagement.

Library and Lab Accessibility: Responding to students' feedback on resource accessibility, the college will optimize library and lab facilities. This includes extending operating hours, improving resource management, and ensuring a conducive environment for academic research and study.

Ambience Improvement Initiatives: To further enhance the overall ambience, the institution will initiate beautification projects, maintenance drives, and cleanliness campaigns. The college will collaborate with students to create a visually appealing and vibrant campus atmosphere.

This action plan reflects the commitment of the IQAC to continuous improvement based on student feedback, ensuring a more enriching and supportive academic environment for the college community in the coming years.

Date: 20/07/2023

Place: Amal College Niambur

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